



When we entered the market in 1989, the majority of business was traditional airfreight.

Within seven years, 60 to 70% of our Asian business had adopted the concept of "express" for their shipments.

Let me give you the definition of "express":

Fast or relatively fast, meaning delivery in one to three business days, Time definite. For FedEx that means reliability with a money-back guarantee,

Information intensive. A movement that has real-time shipment information available to the customer. , and

Customs cleared.

Prior to FedEx, items requiring "speed" were handled through the use of an "on-board" courier with documents and packages being treated as personal luggage.



Freedom
To fly routes we need to fly
To self-handle
To select vendors
To hire people meeting FedEx's service standards
Facilities
All weather airport
24-hour airport
Apron capacity
Adequate exclusive space
Ability to expand
Financial
Reasonable rates
No concession fees
No other rates and charges

	TPE	HKG	SFS	MNL	MFM
24-hour	Yes	Yes	Yes	Yes	Yes
All-weather	Yes	Yes	Yes	Yes	Yes
Intercont.	Yes	Yes	Marginal	Yes	Yes
Expansion Capability	Marginal	Marginal	Marginal	No	Margina
Regulatory Freedom	Marginal	No	Yes	Yest	Margina
Operationa Freedom	Yes	No	Yes	Yes	Yes
Facilities	Marginal	Marginal	Marginal	No	Margina
Financial	Marginal	No	Yes	Yes	Margina

Drawing a circle in Asia, we identified potential sites that would enable us to best serve our markets and customers.

The circle included Taiwan, Luzon - the northernmost Philippine Island and the South China Coast, which included Hong Kong and Macao.

This chart reflects how each of the locations faired. We had been looking at Taipei, and while the physical characteristics were fine, we were not making progress on the regulatory issues such as:

Flight Freedom

**Customs Issues** 

In addition, we were concerned over service to China. We also looked at several other airports within our circle but regulatory and/or infrastructure issues quickly eliminated them.



Asia is the most active place in the world for the development of aviation infrastructure.

New airports are now operating in:

Hong Kong

Kuala Lumpur

Shanghai

New airports under construction in:

Seoul

Bangkok

Guangzhou

Nagoya

Major upgrades in air traffic en-route systems in:

China

India

Russia

But all of this will be for naught, if people do not have the ability to utilize them.

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FedEx's goal is the ability to serve our customers anywhere in the world with the most efficient service that technology can allow. Our emphasis, therefore, continues to be for enhanced freedoms

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Greater freedom to fly More rights to self-handle

Fewer restrictions on operating within countries.

The world is moving at a much faster pace, and our challenge is to help businesses move at the same speed.